

## How to clear your browser's Cookies, Cache and History

Please see below instructions for clearing your cache in different browsers and operating system.

Follow the steps for the browser you use. When troubleshooting issues with any site, always exit your browser completely after clearing your cache before attempting to access the site again.

### Chrome | [Google Supports Page](#)

1. On your computer, open Chrome.
2. At the top right, click More . ⋮
3. Click More tools > Clear browsing data.
4. At the top, choose a time range. To delete everything, select All time.
5. Next to "Cookies and other site data" and "Cached images and files," check the boxes.
6. Click Clear data.

### Edge | [Microsoft Edge Supports Page](#)

1. Open Microsoft Edge and select **Settings and more > Settings > Privacy, search, and services**.
2. Under **Clear browsing data**, select **Choose what to clear**.
3. Under **Time range**, choose a time range.
4. Select **Cookies and other site data**, and then select **Clear now**.

### Firefox | [Mozilla Supports Page](#)

1. Click the menu button ☰ and select **Options**.
2. Select the Privacy & Security panel.
3. In the **Cookies and Site Data** section, click **Clear Data...**
4. Remove the check mark in front of *Cookies and Site Data*.
5. With *Cached Web Content* check marked, click the **Clear** button.
6. Close the *about:preferences* page. Any changes you've made will automatically be saved.

## Internet Explorer | [Microsoft Supports Page](#)

Please see instructions on Microsoft Supports Page for different versions.

## Safari for Mac | [Apple Supports Page](#)

1. In the Safari app on your Mac, choose History > Clear History, then click the pop-up menu.
2. Choose how far back you want your browsing history cleared.

## Mobile Safari for iOS (iPhone, iPod touch, iPad)

### **To clear cache and cookies:**

1. From the home screen, Open **Settings** > and scroll down to select **Safari**.
2. At the bottom of Safari's settings screen, Select **Clear History and Website Data** or **Clear Cookies and Cache**.
3. Confirm when prompted.

### **To clear history:**

1. Open **Safari**.
2. At the bottom of the screen, tap the **Bookmarks** icon.
3. Choose **History** from the tab menu at the top.
4. Tap **Clear** at the bottom.

## Android

1. Select **Menu**, then **More**.
2. Select **Settings**.
3. Under "Privacy settings", select **Clear cache**, **Clear history**, or **Clear all cookie data** as appropriate, and then OK to accept.